

Lucid Recharged: Certified Pre-Owned Limited Warranty

North America

© 2025 Lucid USA, Inc. All Rights Reserved

Contents

Message to Customers.....3
Certified Pre-Owned Limited Warranty.....3
Certified Pre-Owned Vehicle Eligibility.....4
Who Is The Warrantor?.....4
What Is The Warranty Region?.....5
Who May Use This Limited Warranty?.....6
What Does This Limited Warranty Cover?.....6
What Is The Coverage Period?.....6
What Does This Limited Warranty Not Cover?.....7
What Will Cause The Warranty To Be Voided?.....10
How To Obtain Warranty Service.....10
What To Do If You Need Roadside Assistance.....11
Governing Law.....12
Reservation of Rights.....12
Dispute Resolution.....12

Message to Customers

Welcome to Lucid Certified Pre-Owned Vehicle Limited Warranty, and welcome to luxury electric. This guide provides a detailed explanation of the warranty terms for Lucid Certified Pre-Owned vehicles, including coverage types, durations, limitations, regions, and more. Our goal is to provide peace of mind and exceptional service at every step of the Lucid vehicle ownership experience.

Certified Pre-Owned Limited Warranty

This document explains the Lucid Certified Pre-Owned Vehicle Limited Warranty ("Lucid CPO Limited Warranty"). It covers warranty terms for your certified pre-owned Lucid vehicle, including coverage regions, types, durations, and limitations. To maintain this warranty, you must use and care for your vehicle as outlined in the Owner's Manual. Lucid recommends keeping copies of all maintenance records.

Your experience of ownership is very important to us! If a dispute arises regarding your warranty coverage, please follow the steps described under the "Dispute Resolution" section of this Lucid CPO Limited Warranty. If you are unable to reach a satisfactory resolution with Lucid directly, we provide you with Alternative Dispute Resolution (ADR) programs:

USA Customers:	**Canada Customers:**
BBB AUTO LINE, a Division of BBB National Programs, Inc. 1676 International Dr., Suite 550 McLean, VA 22102 1-800-955-5100	Canadian Motor Vehicle Arbitration Plan (CAMVAP) Suite 502, 55 Commerce Valley Dr. W., Thornhill, ON L3T 7V9 1-800-207-0685

USA Customers: you must resort to BBB AUTO LINE before exercising rights or seeking remedies created by Title I of the Magnuson-Moss Warranty Act ("the Act"). However, if you choose to seek redress by pursuing rights and remedies not created by the Act, resort to the BBB AUTO LINE would not be required by any provision of the Act, although that option is still available to you. For further information about BBB AUTO LINE, please see the Dispute Resolution section of this Lucid CPO Limited Warranty.

IMPORTANT: This Lucid Certified Pre-Owned Vehicle Limited Warranty contains a Mandatory Arbitration Agreement, explained in the Dispute Resolution section below. This Mandatory Arbitration Agreement is separate from and in addition to the ADR programs under BBB AUTO LINE and CAMVAP. Please read the Mandatory Arbitration Agreement provision carefully, since it is a specific condition of the benefits offered under this Warranty! BY REQUESTING OR ACCEPTING BENEFITS UNDER THIS WARRANTY, INCLUDING REQUESTING OR HAVING ANY REPAIRS PERFORMED UNDER THIS WARRANTY, YOU AGREE TO BE BOUND BY THIS MANDATORY ARBITRATION AGREEMENT.

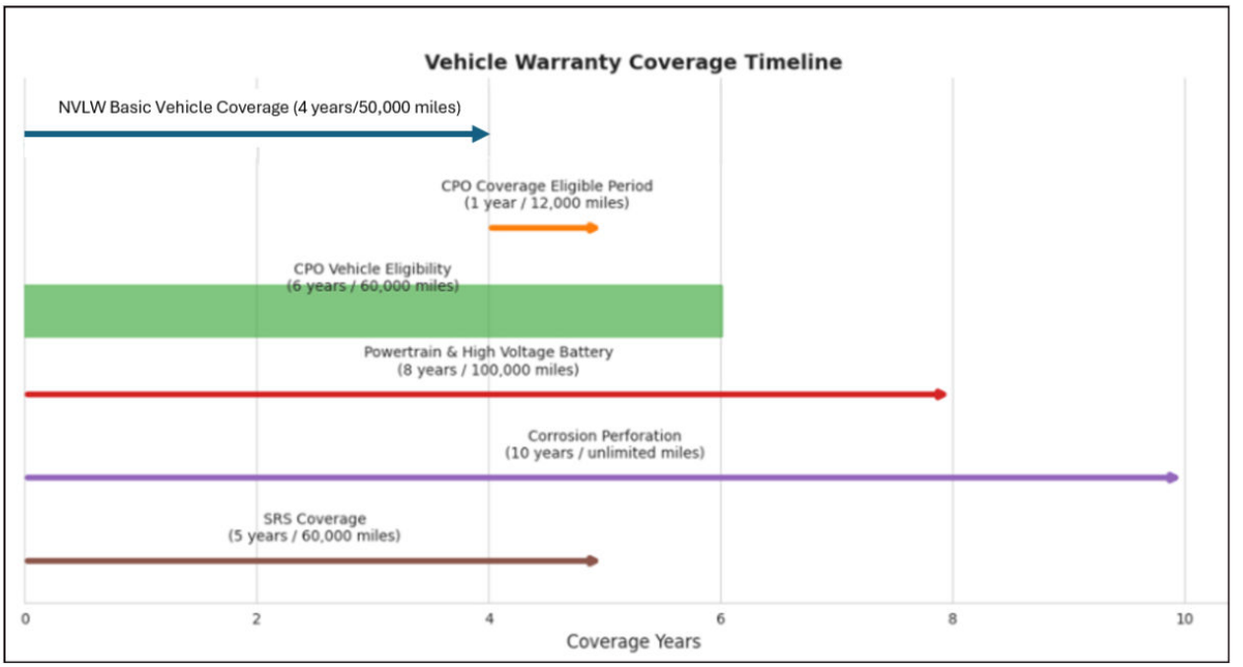
Limitation of Implied Warranties and Incidental and Consequential Damages: All implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, are limited

in duration to the applicable coverage periods and exclusions stated herein to the fullest extent allowed by applicable law. This Lucid CPO Limited Warranty excludes remedies for incidental or consequential damages. Examples of incidental and consequential damages include, but are not limited to, lost time, lost income or profits, loss of use of your vehicle, diminution in vehicle value, alternative transportation costs, lodging expenses, inconvenience, and aggravation or emotional distress. Some States do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Certified Pre-Owned Vehicle Eligibility

To ensure exceptional quality and reliability, vehicles must meet the following criteria to qualify for Certified Pre-Owned (CPO) status:

- **Model Age:** No more than six years from the original manufacturer production date, **AND**
- **Mileage:** Must not exceed 60,000 miles (approx. 100,000 km)



Who Is The Warrantor?

The warrantor, in accordance with the terms, conditions, and limitations in this Lucid CPO Limited Warranty is listed below:

Warranty Region	Warrantor and Contact Information
USA	**Lucid USA, Inc.** 7373 Gateway Blvd. Newark, CA 94560 Phone: 1-888-99 LUCID (1-888-995-8243)
Canada	**Lucid Motors Canada ULC** 1133 Melville St., Suite 2700 Vancouver, BC V6E 4E5 Phone: 1-888-99 LUCID (1-888-995-8243)

Any service required under this CPO Vehicle Limited Warranty will be provided by a Lucid Service Center or Lucid-authorized repair facility. For a list of available Service Centers, see https://www.lucidmotors.com/locations or call 1-888-99 LUCID (1-888-995-8243). After receiving notice of a defect, malfunction, or failure to conform with the warranty, the warrantor will perform its obligations under this Lucid Warranty within a reasonable time period.

What Is The Warranty Region?

The Warranty Region corresponds to the country where the vehicle was originally manufactured and purchased from Lucid, but excludes that country's associated islands and overseas regions, municipalities, and territories where there is no Lucid Service Center or Lucid-authorized repair facility. The Lucid CPO Limited Warranty is valid only within the Warranty Region for which the Lucid vehicle was originally manufactured and sold.

If, during the warranty period, you are the original purchaser or lessee of the certified pre-owned vehicle and you temporarily take your Lucid vehicle to any other Lucid Warranty Region, the Lucid CPO Limited Warranty will be honored in that Warranty Region. Temporary is defined as a period of less than six months. Proof of compliance with any temporary import laws or regulations is required upon reasonable request.

If, during the warranty period, you are the original purchaser or lessee and you are permanently moving to a Region supported by a Lucid Service Center or Lucid-authorized repair facility, you may apply to Lucid to transfer the Lucid Warranty to the new region for the duration of your ownership and the remaining warranty period. Requests to transfer a vehicle's Lucid Warranty will be decided on a case-by-case basis by Lucid at its absolute discretion, and will be subject to certain conditions, including all necessary regional modifications being carried out by a Lucid Service Center or Lucid-authorized repair facility at the owner's cost.

Who May Use This Limited Warranty?

This Lucid CPO Limited Warranty is provided to the original purchaser or lessee of a certified pre-owned Lucid vehicle sold or leased by Lucid or its affiliates in the applicable Warranty Region defined above. Coverage is not transferable.

What Does This Limited Warranty Cover?

This Lucid CPO Limited Warranty provides limited warranty coverage for your certified pre-owned Lucid vehicle. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This Lucid CPO Limited Warranty covers the repair, replacement, or adjustment of parts necessary to correct defects in the materials or workmanship of any parts manufactured or supplied by Lucid that manifest during the warranty coverage period provided your vehicle has been properly operated and maintained in accordance with all requirements in the Owner's Manual and subject to the limitations stated in this Lucid CPO Limited Warranty. Nothing in this Lucid CPO Limited Warranty guarantees that any Lucid vehicle is free from manufacturing defects at the time of sale, only that such defects will be rectified according to these warranty terms. Such rectification shall be via repair, replacement, or adjustment of the faulty parts or components without charge. Lucid may elect at its sole discretion the method of repair, replacement, or adjustment, and in the case of replacement of parts, whether to use new, reconditioned, or remanufactured parts. Dissatisfaction with vehicle features or their functionality does not create entitlement to any remedy under this Lucid CPO Limited Warranty if the vehicle is operating as designed.

The exclusive remedy under this Lucid CPO Limited Warranty and any implied warranty is limited to repair, replacement, or adjustment of defective parts. This remedy shall not be deemed to have failed of its essential purpose so long as Lucid, through its authorized service centers, is willing and able to repair, replace, or adjust defective parts as described in this Lucid CPO Limited Warranty. Lucid's liability, if any, shall in no event exceed the cost of correcting defects as provided in this Lucid CPO Limited Warranty. Per the terms of this Lucid CPO Limited Warranty, the appropriate remedies are not determined with reference to federal, state, or provincial law, but are contractually limited to those remedies stated herein to the fullest extent possible where allowed by law. Upon expiration of this Lucid CPO Limited Warranty, any such liability related to or pursuant to this Lucid CPO Limited Warranty shall terminate.

This CPO Limited Warranty does not extend or otherwise alter the vehicle's original New Vehicle Limited Warranty, and all other coverages under the New Vehicle Limited Warranty other than the Basic Vehicle coverage run concurrently with this Lucid CPO Limited Warranty.

What Is The Coverage Period?

Coverage under this Lucid CPO Limited Warranty is provided for 12 months or 12,000 miles (approx. 19,000 km), whichever occurs first, starting from:

1. The expiration of coverage under the original 4 year/50,000 miles (approx. 80,000 km) Basic Vehicle Limited Warranty, or if the original 4 year/50,000 miles (approx. 80,000 km) Basic Vehicle Limited Warranty expired prior to Lucid's delivery of the certified pre-owned vehicle to you, then:

2. The date of Lucid's delivery of the certified pre-owned vehicle to you.

The warranty period includes those miles of operation when the vehicle is in the possession of any and all persons.

You must bring any alleged warranty nonconformity to the attention of Lucid within the coverage period. For defects reported to Lucid within the warranty period but not remedied by Lucid within the warranty period, warranty coverage for that reported defect will continue until the earlier of:

- The defect has been repaired; or
- The Lucid Service Center determines that no defect covered by the Lucid CPO Limited Warranty exists; or
- Thirty days after you report the defect to Lucid if within that thirty days you do not follow the procedure described in this Lucid CPO Limited Warranty for obtaining warranty service.

What Does This Limited Warranty Not Cover?

Wear and Tear Items

The Lucid CPO Limited Warranty does not cover any item where its failure or deterioration is due to normal wear and tear or items that have to be fixed, replaced, touched up, or adjusted periodically as a part or result of ordinary use or during routine servicing and maintenance. The rate of wear of a part will be affected by the amount and degree of use.

Common items subject to normal wear and tear include, but are not limited to:

- Seat Surfaces
- Upholstery and Trim
- Floor Coverings

Consumable parts whose wear or replacement is not covered under this Lucid CPO Limited Warranty include, but are not limited to:

- Filters
- Lubricants
- Brake Discs and Pads
- Wiper Blades
- Key Fob Batteries
- Tires
- Other items replaced during routine maintenance

This Lucid CPO Limited Warranty does not cover periodic adjustments to certain parts, such as:

- Doors and Hoods
- Exterior Panels
- Exterior and Interior Trim

- Head Lamps
- Wheel Alignment
- Wheel Balancing

Tires

The Lucid CPO Limited Warranty does not cover tires. Tires may be covered against manufacturing defects by the tire manufacturer. Warranty claims must be made directly with the tire manufacturer.

Problems Resulting From Out-of-Date Software

Properly maintaining your vehicle includes keeping your vehicle's software up to date. Damage, conditions, or problems caused by or that occur due to failing to install a software update after it becomes available are considered the result of failing to maintain the vehicle and are not covered under the Lucid CPO Limited Warranty.

Modifications

The Lucid CPO Limited Warranty does not cover any repair, replacement, or adjustment where the fault or defect is wholly or partially attributed to modifications not made by Lucid.

Performance Metrics

Performance metrics advertised by Lucid and/or available from third-party testing agencies (for example, EPA estimated range) are not guaranteed or covered under the Lucid CPO Limited Warranty. There are many variables that may affect these metrics and vehicle performance, including but not limited to vehicle age/use, driving style, driving conditions, wheels and tires, ambient temperature, and battery health and state of charge. Please refer to the Owner's Manual for additional information.

Removal of Non-Standard Equipment or Accessories

Additional labor time for the removal of non-standard equipment, including but not limited to aftermarket parts and accessories, and Lucid Accessories is not covered under the Lucid CPO Limited Warranty.

Connectivity Services

The Lucid Warranty does not cover Connectivity Services. Connectivity Services consist of network connectivity and wireless services, such as data plans and related services, made available to you by or using the networks of third-party providers of such services. Not all Connectivity Services are available everywhere, particularly in remote or enclosed areas. Many factors can impact the availability and quality of the Connectivity Services, such as the network, wireless coverage area, terrain, buildings, physical location of the vehicle (e.g., in an underground parking structure, in a tunnel), actions of third parties, damage to the vehicle, and weather. Connectivity Services are provided to you on an "as is" and "as available" basis. See the Lucid Connectivity Services Terms and Conditions for additional information.

Track and Competition Use

Track and competition use is not considered normal use for purposes of coverage under the Lucid CPO Limited Warranty. Damages, conditions, and/or malfunctions that occur as a result are therefore not covered under the Lucid CPO Limited Warranty. To the fullest extent allowed by applicable law, Lucid disclaims the implied warranty of fitness for the particular purpose of track and competition use.

Commercial Use as a Taxi, Rental, or Ride-Sharing Service

Commercial use for taxi, rental, or ride-sharing services is not considered normal vehicle use for purposes of warranty coverage. The Lucid CPO Limited Warranty does not cover vehicles used to provide taxi, rental, or for-compensation ride-sharing services.

Normal Noise and Vibration

All mechanical devices produce some level of noise and/or vibration, which can vary between vehicles. Slight wind noise, component noise, and/or vibration that do not substantially impair the performance of the vehicle are considered normal, and adjustments that Lucid may provide upon request to mitigate them are not covered by the Lucid CPO Limited Warranty.

Advanced Driver Assistance Systems Performance

This Lucid CPO Limited Warranty expressly excludes any coverage or guarantees regarding the performance of the vehicle's Advanced Driver Assistance Systems (ADAS). This includes, but is not limited to, systems such as Drive Assist, adaptive cruise control (ACC), automatic emergency braking (AEB), forward collision warning (FCW), and lane departure protection (LDP). The system and its sensors' or cameras' inability to detect or correctly interpret road markings or surrounding objects is not considered a defect in materials or workmanship but rather constitutes limitations in ADAS technology that are part of normal operation.

Other Damage

In addition to any items or circumstances excluded above, damage, conditions, or problems caused by, due to, or that are the result of any of the following items or actions listed below are not covered under this Lucid CPO Limited Warranty:

- Failure to follow instructions for proper use, care, or maintenance as stated in the Owner's Manual.
- Abuse and/or misuse of the vehicle.
- Accidents, collisions, or objects striking the vehicle.
- Driving into or over curbs, potholes, or other road hazards.
- Exceeding the load limits specified on the certification label.
- Theft, vandalism, or riot.
- Environmental incidents, including, but not limited to, exposure to extreme conditions or weather events such as high winds, dust or sandstorms, hurricanes, floods, fires, acid rain,

or environmental or industrial fallout such as bird droppings, tree sap, stone chips, or road salt.

- User applied chemicals or spills.
- Any unauthorized access or modification of vehicle software or data through the use of, though not limited to, non-Lucid software programs, malware, programming errors, or any electronic disruptions.
- The use of non-recommended or incompatible charging devices or methods.
- Repairs, modifications, or alterations to the vehicle performed by facilities and personnel not authorized by Lucid, including repairs that would have otherwise been covered under this Lucid CPO Limited Warranty.
- Installation of parts that are not Lucid Genuine Parts.
- Failure to observe and resolve vehicle indications and warnings within a reasonable period of time.

What Will Cause The Warranty To Be Voided?

At the exercise of Lucid's sole and exclusive discretion, the Lucid CPO Limited Warranty will be voided, and all warranty coverage hereunder will terminate in the event of:

- **Failing to install required software updates within 30 days after notification that an update is available.**
- Failing to comply with any recall notice.
- Defacing or altering the VIN, odometer, or any related system such that it is difficult to determine the VIN number or actual mileage.
- The vehicle being sold, designated, labeled, or branded as dismantled, fire-damaged, flood-damaged, junk, rebuilt, salvage, reconstructed, irreparable, or a total loss, including a determination by an insurance carrier that the vehicle is a total loss.
- Use of the vehicle to provide taxi, rental, or for-compensation ride-sharing services. (See "Commercial Use as a Taxi, Rental, or Ride Sharing Service" above.)

This discretion may be exercised by Lucid at any time following any of the above events, and the voiding of coverage shall be retroactive to the time of the event.

How To Obtain Warranty Service

To obtain warranty service, notify Lucid within the applicable warranty coverage period and bring your vehicle to a Lucid Service Center. Where Lucid is obligated, we will arrange towing. A list of Lucid Service Centers may be found on our website at https://www.lucidmotors.com. You may also schedule service by contacting Lucid Customer Care toll-free at 1-(888)-99-LUCID (888-995-8243). Please be ready to provide your VIN and give a description of the problem you are experiencing.

Though you are not required to obtain service or repairs at a Lucid Service Center or Lucid-authorized repair facility, coverage under this Lucid CPO Limited Warranty may be excluded in the event of improper maintenance, service, or repairs performed by a non-Lucid Service Center or repair facility not authorized by Lucid.

What To Do If You Need Roadside Assistance

Roadside Assistance is an additional service offered by the Lucid Roadside Assistance Program and is not provided as part of the Certified Pre-Owned Limited Warranty. Please refer to your Owner's Manual for information regarding the scope of this service. The details of this benefit:

- Roadside assistance is provided for 12 months or 12,000 miles (approx.19,000 km), whichever occurs first.
    - Lucid is committed to providing excellent service. Our Roadside Assistance Program is available 24 hours a day, 365 days a year.
    - Lucid ensures appropriate transportation of its vehicles under the Lucid Roadside Assistance Program. However, if you do not secure transportation/towing through our Customer Care Department, it is your responsibility to provide the vehicle transporter with instructions on how to transport the vehicle. See Transporting the Vehicle in your Lucid Owner's Manual.
- Services Covered at no charge for twelve months or 12,000 miles (approx.19,000 km), whichever comes first:
    - Emergency Towing/Transport Service for Warranty Repairs to the Nearest Authorized Lucid Service Center/ Lucid-authorized repair facility.

      Note: Lucid can provide alternate transportation for customers in need via ride-share services following a breakdown resulting in tow or transport.

    - Roadside Service
    - Flat Tire

      Note: Lucid will provide one tow service per tire event to any Lucid Service Center , Lucid-authorized repair facility or tire center within a 50-mile radius.

- Contact Roadside Assistance Services at:
  Phone: +1-888-995-8243

  Text: 888-99 LUCID (888-995-8243)

  Note: Message & data rates may apply.

    - Provide the representative with the following information:
        - Vehicle Identification Number (VIN)
        - Vehicle Description
        - License Plate Number
        - Problem with Vehicle
        - Your Location

Governing Law

The warranties contained in this Lucid CPO Limited Warranty and all questions regarding their enforceability and interpretation are governed by the law of the jurisdiction in which you purchased your Lucid certified pre-owned vehicle.

Reservation of Rights

The original New Vehicle Limited Warranty and this Lucid CPO Limited Warranty are the only express warranties applicable to your vehicle. Lucid does not assume or authorize anyone to assume for it any other obligation or liability in connection with your vehicle or this Lucid CPO Limited Warranty. No person may modify or waive any part of this Lucid CPO Limited Warranty.

Lucid reserves the right to make changes or additions to this Lucid CPO Limited Warranty for any future vehicles without incurring any obligation to make the same or similar changes or additions to warranties for vehicles previously built or sold.

Lucid also reserves the right at its sole discretion to provide post-warranty repairs or extend the warranty coverage period for certain vehicles or vehicle populations. As part of any adjustment program, Lucid will notify all known eligible owners and lessees of affected vehicles and implement procedures to assure reimbursement of each consumer eligible under an adjustment program who incurs expenses for repair of a condition subject to the program prior to acquiring knowledge of the program. Lucid may also occasionally offer to pay a portion or all of the cost of some vehicle repairs that are not or no longer covered by this Lucid CPO Limited Warranty on an ad hoc and case-by-case basis, and the fact that Lucid has provided such service to a particular vehicle does not obligate Lucid to provide similar benefits in the future to the same vehicle or to other vehicle owners.

Notwithstanding any provision of this Lucid CPO Limited Warranty, if the warranty coverage has expired or does not apply to a specific repair or service, the warrantor's decision to cover the cost of the particular repair or service shall not be construed as a reinstatement or extension of the original warranty coverage. Any such action by the warrantor is made solely at the warrantor's discretion and shall not constitute a waiver of any terms, conditions, or limitations of this Warranty.

Dispute Resolution

We take customer satisfaction seriously. If you have any questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Lucid Service Advisor at your local Service Center.
2. If your inquiry or concern remains unresolved, contact the Service Manager at your local Service Center or Customer Care at 1-888-99 LUCID (1-888-995-8243).

   Note: You must bring the alleged defect to the attention of Lucid within the eligibility period defined by your state law. Where allowed by state law, Lucid requires written notification of a warrantable defect before a consumer may be eligible for a refund or replacement of the vehicle. If your state law requires written notification to the manufacturer, please write to:

   - **USA:** Lucid Motors, 7373 Gateway Blvd., Newark, CA 94560

- **Canada:** Lucid Motors Canada, ULC, Suite 2300, Bentall 5, 550 Burrard St., Vancouver, BC V6C 2B5

For U.S. Only

If you have an unresolved warranty concern after following the procedure outlined above, U.S. owners may be eligible to utilize the BBB AUTO LINE, an out-of-court dispute resolution (ADR) program administered by BBB National programs. This service is provided at no cost to you and is part of Lucid's effort to provide you with an impartial third-party organization to equitably resolve your concerns. BBB AUTO LINE provides voluntary mediation and non-binding arbitration services for disputes involving Lucid vehicles with an alleged nonconformity, defect, or deficient warranty performance, as determined by state or federal law. You may contact BBB AUTO LINE at:

1676 International Dr., Suite 550
McLean, Virginia 22102
1-800-955-5100 or BBBAUTOLINE.org

To begin the ADR process, simply call BBB AUTO LINE at 1-800-955-5100 or visit BBBAUTOLINE.org to file a claim online. You will be provided a Customer Claim Form, along with information describing how BBB AUTO LINE works. If you wish to use the BBB AUTO LINE program and you qualify for participation, you will be required to provide the following information:

- Your Name and Address
- Vehicle Identification Number (VIN)
- Make, Model, and Year of Vehicle, and
- Description of Concerns with Vehicle

BBB AUTO LINE may also ask you for other information to help resolve your concerns, such as the purchase price of the vehicle, the mileage at the time of purchase, the current mileage and copies of repair orders. Upon receipt of your properly completed Customer Claim Form, BBB AUTO LINE will facilitate a voluntary mediation process for possible mutual resolution. If a mutual resolution is not possible, the matter will be resolved by non-binding arbitration. A decision is normally rendered within 40 days. BBB AUTO LINE will provide you with a copy of the arbitrator's decision. The decision is not binding on you but is binding on Lucid. If you accept the decision, all parties must comply with the decision within the time limits ("performance date") set by the arbitrator. Approximately two weeks after the performance date, BBB AUTO LINE will contact you to verify that the arbitrator's decision has been completed. If you reject the decision of the arbitrator, Lucid will not be obligated to perform any part of the decision, and you may pursue other legal remedies under state or federal law. In some jurisdictions, BBB AUTO LINE's decision may be introduced as evidence.

BBB AUTO LINE's decisions may not include all remedies potentially available under state and federal law, including attorney's fees, civil penalties, punitive damages, multiple damages, or consequential damages.

YOU MUST USE BBB AUTO LINE IF YOU ARE REQUIRED TO USE A MANUFACTURER'S ADR PROGRAM PRIOR TO SEEKING REMEDIES UNDER THE "LEMON LAW" OF YOUR STATE. PLEASE CONSULT THE BBB AUTO LINE PROGRAM FOR ELIGIBILITY AND TIME LIMITATIONS IN YOUR STATE.

For Canada Only

If you have an unresolved warranty concern after following the procedure outlined above, Canadian owners may be eligible to utilize the Canadian Motor Vehicle Arbitration Plan (CAMVAP), which is a neutral, out-of- court dispute resolution program. More information about CAMVAP can be found here:

Canadian Motor Vehicle Arbitration Plan
Suite 502, 55 Commerce Valley Dr. W.,
Thornhill, ON L3T 7V9
CAMVAP.ca

CAMVAP provides binding arbitration services for disputes involving Lucid vehicles with an alleged nonconformity, defect, or deficient warranty performance, as determined by provincial or federal law. This service is provided at no cost to you and is part of Lucid's effort to provide you with an impartial third-party organization to equitably resolve your concerns.

To begin the arbitration process, simply call CAMVAP toll-free at 1-800-207-0685. CAMVAP will connect you with the proper Provincial Administrator based on the area code from which you are calling.

The process of resolving disputes through CAMVAP takes about 70 to 90 calendar days. To ensure fast and fair resolution of disputes that avoid the cost of going to court, CAMVAP's decision is final and binding on Lucid and you. CAMVAP's decisions do not include attorney's fees, civil penalties, punitive damages, multiple damages, or consequential damages other than incidental damages to which a party may be entitled under law.

MANDATORY ARBITRATION AGREEMENT, WAIVER OF JURY DEMAND (U.S. and Canada)

Though the ADR programs through BBB AUTO LINE or CAMVAP described in the preceding paragraphs might be non-binding on you and/or optional for you depending on applicable federal, state, or provincial law, **this separate Mandatory Arbitration Agreement is mandatory and binding on you, except you may opt out of this Mandatory Arbitration Agreement IN EITHER OF TWO WAYS:**

1. For those claims that are eligible for arbitration under the BBB AUTO LINE or CAMVAP ADR programs: by utilizing BBB AUTO LINE or CAMVAP and obtaining and accepting the arbitrator's decision regarding those claims.
2. By sending an email not later than **30 days** from the date you first request or accept benefits under this Lucid Warranty to optout@lucidmotors.com with "Certified Pre-Owned Limited Warranty arbitration opt-out" in the subject line and indicating your request to opt-out of this arbitration agreement and your vehicle identification number (VIN) in the body of the email. Opting out only applies to this arbitration agreement and will not affect the validity or enforceability of any other arbitration agreements.

   Except as described above, participation in BBB Auto Line or CAMVAP ADR or arbitration in any program or forum established by state attorneys general or any state agency does not

fulfill this mandatory arbitration agreement, and Lucid does not waive but reserves all rights under this mandatory arbitration agreement though Lucid may participate in the same.

IMPORTANT: BY REQUESTING OR ACCEPTING BENEFITS UNDER THIS LUCID CPO LIMITED WARRANTY, INCLUDING REQUESTING OR HAVING ANY REPAIRS PERFORMED UNDER THIS LUCID CPO LIMITED WARRANTY, YOU AGREE TO BE BOUND BY THIS MANDATORY ARBITRATION AGREEMENT AND WAIVE YOUR RIGHT TO A JURY TRIAL IN FAVOR OF RESOLVING THROUGH BINDING ARBITRATION ANY CLAIM OR DISPUTE ARISING FROM OR RELATING IN ANY WAY TO THESE LUCID WARRANTY TERMS, BENEFITS (REQUESTED OR ACCEPTED), OR THE RIGHTS AND DUTIES HEREUNDER.

This section, referred to as the "Arbitration Agreement," mandates the resolution of disputes through binding arbitration, rather than in a court of law. However, either party may bring claims in small claims court if they meet the necessary criteria. Arbitration does not involve a judge or jury, and the court's review of arbitration awards is limited. Nevertheless, an arbitrator may award the same damages and relief as a court on an individual basis, including injunctive, declaratory relief, or statutory damages.

To the maximum extent permitted by governing law, the term "Disputes" encompasses the following: (1) Any dispute or claim between you and Lucid Entities; (2) Any dispute or claim arising from or related to the purchase, condition, or warranty of this Vehicle (including but not limited to this Lucid CPO Limited Warranty), or any resulting transactions or relationships (including with non-signatory third parties). "Lucid Entities" include Lucid Group USA, Inc.; Lucid USA, Inc.; Lucid Motors Canada ULC; and their parents, subsidiaries, predecessors, successors, assignees, officers, employees, representatives, agents, affiliates, and authorized service and repair facilities.

Disputes concerning the validity, application, scope, enforceability, or interpretation of this Arbitration Agreement will be exclusively decided by the arbitrator. The Arbitration Agreement and associated proceedings, such as waiver or estoppel before, during, or after arbitration, will be governed by the Federal Arbitration Act, 9 U.S.C § 1 et seq., and federal common law, not by any state laws or procedures regarding arbitration. The arbitrator holds the exclusive authority to address challenges to this Arbitration Agreement, including questions of waiver, estoppel, breach, or the validity of any part of this Arbitration Agreement.

Before initiating any dispute or claim through arbitration or otherwise, you and we must engage in an informal telephonic dispute resolution conference ("Conference"). If you are a natural person, you must participate in the Conference, while non-natural-person parties must designate a representative.

To initiate a Conference, one party must provide written notice to the other party, including the initiating party's name, contact information, a description of the dispute, the requested amount for resolution, and the personal signature of any natural-person party (a copy may be submitted via email). The notice can be sent to us at disputes@lucidmotors.com. The Conference should occur within 60 days after the other party receives the notice, and during this process, any statute of limitations or filing deadlines will be suspended. An

initiating party's failure to participate in this process will result in the arbitrator dismissing that party's arbitration demand.

The arbitration will be conducted by New Era ADR (www.neweraadr.com) or the American Arbitration Association ("AAA") (www.adr.org). Unless modified by this Arbitration Agreement, New Era ADR's arbitration will follow its Virtual Expedited Arbitration Rules and Procedures (www.neweraadr.com/rules-and-procedures/), while AAA's arbitration will adhere to AAA's Consumer Arbitration Rules (www.adr.org). A neutral arbitrator must be appointed, and both parties will be responsible for their respective initial filing fees to initiate arbitration. Subsequently, each party will cover their filing, administration, service or case management fees, as well as the arbitrator or hearing fees, up to a maximum of $5,000, unless the law or the rules of the chosen arbitration organization require us to pay more.

You and we may only bring disputes against each other on an individual basis and not as part of a class, collective, consolidated, or representative action. However, both parties may file a court suit to enjoin intellectual property rights infringement, file for bankruptcy, enforce a security interest in the Vehicle through repossession, enforce the arbitrator's decision, or request a court review if the arbitrator exceeded their authority.

Discovery procedures as outlined in the New Era ADR or AAA rules should suffice for most claims. If there is a dispute over the scope of discovery, it should include the right for either side to inspect the Vehicle and exchange relevant Vehicle-related documents.

Unless the governing law requires a specific statute of limitations for a particular arbitration claim, any claim related to a Dispute must be filed no later than three (3) years after the claim or cause of action arose, or it will be forever barred.

If any part of this Arbitration Agreement is unenforceable, it will be severed, and the remaining portions will be enforced. However, if the class-action waiver is deemed unenforceable in a Dispute involving class allegations, the entire Arbitration Agreement will be unenforceable for that Dispute.

In cases where multiple claims or remedies are asserted in one proceeding, and not all of them are subject to arbitration, the non-arbitrable claims or remedies must be stayed until all arbitrable claims or remedies have been resolved. If one party files a court action, the other party may seek to compel arbitration, and all proceedings will be stayed until the full resolution of the proceedings to compel arbitration, including any related appeals.